



terms and conditions

1. General product descriptions, drawings, pattern, illustrations and dimensions are not binding. The data are therefore binding only after written confirmation. This also applies to information, advice and recommendations of our employees. Production-related variations in colour, design or shape changes remain reserved, unless a significant change in the purchase item arises.
2. All deliveries are subject to the prices and discounts valid at the time of the delivery. The customer accepts the terms and conditions as legally binding.
3. Goods in stock are usually dispatched within 14 working days (or sooner after prior agreement, the customer may be subject to additional charges). The customer should make suitable arrangements to receive the goods at the specified address. Deliveries usually require a signature. The delivery service may not search for the recipient at delivery time. If the goods cannot be delivered on time because the recipient cannot be determined at the destination, any resulting delays and costs for further delivery attempts will be borne by the customer.
4. Construction site deliveries are purely a courtesy. There is no legal right to on-time delivery in these cases. To avoid delivery problems, delays, and additional costs, a telephone notification with a current telephone number is generally required for construction site deliveries at the customer's expense (+ € 6 net).
5. Unless there is intent (or gross negligence), we are liable for damages incurred during the execution of an order exclusively within the scope of our insurance coverage. This coverage is limited to a maximum of 50% of the net value of the goods. Liability for production downtime and lost profits is excluded.
6. For technical reasons, all the 2.7 m profiles in the catalog are only 2.69 m long (trade name remains 2.7 m). These terms apply to deliveries. Deliveries over 2.69 m are only possible with forwarding. The transport cost is calculated from the weight and length of the consignment.
7. Payment within 10 days permits a 3% discount. Payment within 30 days of the net amount. Prepayment, cash on delivery, or bankers draft are subject to a 4% discount. Goods stay the property of the manufacturer until they are fully payed. For late payments we charge interest according to law.
8. Court of jurisdiction and place of fulfillment for both parties to a contract is the registered office of the supplier. In case of complaints about transport damages please retain the packaging for appraisals.
9. According to §§ 26 and 34 of the German Data Protection Act we are obliged to let you know that we store and process data of your business. We only store and process data which are necessary for conducting business and directly originate from our business relation.
10. Goods returns are only accepted after explicit prior permission by us. The return should be postage paid and the goods packed in suitable packaging. For returns which are not due to our mistakes we charge a 15% restocking fee. Custom made orders are not returnable.
11. Custom lengths are chargeable at cost of materials plus 15% extra labour costs. For custom orders of 30 pieces or more of a single profile and length, we waive the additional labour costs (exception: stair rods).
12. All prices are exclusive of VAT.
13. This catalog, including delivery and payment conditions, comes into force on 01.01.2026. Older catalogs and the previous terms of delivery and payment lose their validity. We reserve the right to introduce a surcharge at short notice during the year.

VAT registration number: DE 141030233

Trade Register no.: AG Chemnitz HRB 2292
ILN 40 17589 00000 6

Our bank details:

Account holder: Auer Metallprofile GmbH (AMP)

Deutsche Bank

IBAN: DE59 8707 0000 0747 1758 00
BIC: DEUTDE8CXXX

Commerzbank Aue

IBAN: DE12 8708 0000 0660 3452 00
BIC: DRESDEFF870



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